



Rent Assistance

Rent Assistance 可为领取 Centrelink 福利金但需支付房租的人士提供经济援助。

领取 Rent Assistance 的资格

您可申领住房补贴，但须满足以下条件：

- 从公众服务部领取养老金、福利津贴或补贴
- 领取的 Family Tax Benefit 超过基本金额
- 支付：
 - 房租
 - 退休村费用
 - 寄宿费用
 - 食宿费用，或
 - 驻留或泊靠费用（如果主要居所是一辆拖车房、可移动房屋或船）

注意：您必须每两周支付不少于一定数额的费用，才能获得 Rent Assistance。

如果您不满 25 周岁，那么申领 Rent Assistance 需要符合特定的规定。您可以用英文[致电垂询](#)，获得更多信息。

Rent Assistance 一般不予支付的前提情况：

- 您从州或领地的公房管理机构租赁房屋
- 您拥有住房或出售所住住房，但可移动房屋除外。
- 您外出离开所拥有住房不超过 12 个月
- 您在经核准的养老机构中的床位获澳大利亚政府补贴。
- 您的伴侣申领 Rent Assistance 及 Family Tax Benefit, 或
- 您申领某种福利津贴，同时您的伴侣申领 Rent Assistance 和养老金。

Rent Assistance 额度

租房补助的额度每年 3 月 20 日和 9 月 20 日更新。欲获得英文版最新补助额度详情，请访问 humanservices.gov.au/rentassistance

申领 Rent Assistance

无需申请 Rent Assistance. 在您申领其他福利金或您告知我们您的住房情况发生变化时，我们会评估您的住房补贴申领资格。

及时更新房租详情

您需要告知我们可能导致减少或停止发放 Rent Assistance 的个人情况变化。

这将有助于确保支付给您的租房补贴数额正确，防止您欠下需要偿还的债款。



您必须告知我们的情况：

- 您的房租发生了变化
- 您搬换了住所
- 您的收入发生了变化
- 您的伴侣或婚姻情况发生了变化
- 受您照护抚养的子女数目发生了变化，或者
- 有人搬进或搬出您所居住的房屋。

如何更新个人详情

告知我们情况改变最简捷的方式就是使用 Centrelink 的在线账户，该账户可通过 myGov 访问。如果您没有 myGov 账户或 Centrelink 在线账户，您可以马上创建一个。

您也可以通过以下方式告知我们：

- 致电我们的自助服务热线，电话号码：**136 240**
- 通过福利金事务专线，致电垂询
- 亲临服务中心。

Rent Assistance 复审

我们可能会复审您的租金详情，以核查是否已及时更新。如果您被选中成为复查对象，那么我会想向您寄送一封信函。

接受复查时，您需要确认或更新租金详情。如果您在复查信函中所载的截止日前未确认或更新租金详情，那么您的 Rent Assistance 会停止发放。

通过 Rent Certificate 确认租金详情

我们可能会要求您填写 Rent Certificate 确认自己的居住详情。您需要提供一份租约或租赁协议，或要求房东在 Rent Certificate 上签字，以确认租金详情无误。如果您在截止日期前，没有完成 Rent Certificate，那么您的 Rent Assistance 将会停止发放。

如果您需要一份 Rent Certificate，我们会寄送给您。

更多信息

- 请访问 humanservices.gov.au/rentassistance 获得更多英文信息。
- 请访问 humanservices.gov.au/yourlanguage 阅读、收听或观看相关中文信息。
- 拨打 **131 202** 使用中文垂询 Centrelink 的相关福利金与服务。
- 拨打 **131 450** 联系 Translating and Interpreting Service (TIS National)，用中文垂询 Medicare 和 Child Support 的相关福利金与服务。
- 访问服务中心。

注意：澳大利亚境内座机拨打“13”开头的号码按固定费率收费。该费率可能与本地通话费用有所不同，也可能因电话服务提供商不同而有所差异。座机拨打“1800”号码是免费的。公共电话和移动电话拨打可能会计时并以较高费率收取费用。

免责声明

本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否希望申请提前申领部分退休公积金，并根据具体情况提出申请。



Rent Assistance

Rent Assistance provides financial help to people who pay rent and receive a Centrelink payment from us.

Eligibility for Rent Assistance

You may be able to get Rent Assistance if you:

- get a pension, allowance or benefit from us
- get more than the base rate of Family Tax Benefit
- pay:
 - rent
 - fees in a retirement village
 - lodging
 - board and lodging, or
 - site or mooring fees if your main home is a caravan, relocatable home or a boat.

Note: you must pay more than a certain amount each fortnight to get Rent Assistance.

If you're under 25, there are special rules to get Rent Assistance. You can [call us](#) in English on your main payment number for more information.

Rent Assistance is generally **not payable** if:

- you lease from a state or territory housing authority
- you own or are buying the home you live in, except relocatable homes
- you're travelling away from the home you own for less than 12 months
- your bed in an approved residential aged care facility is subsidised by the Australian Government
- your partner gets Rent Assistance with Family Tax Benefit, or
- you get an allowance and your partner gets Rent Assistance with their pension.

Payment rates for Rent Assistance

Payment rates are updated on 20 March and 20 September each year. For the latest rates in English visit humanservices.gov.au/rentassistance

Claiming Rent Assistance

You do not need to apply for Rent Assistance. We will assess your eligibility when you make a claim for another payment, or when you tell us that your accommodation details have changed.

Keep your rent details up to date

You need to tell us about changes that could reduce or stop your Rent Assistance.

This helps make sure you're being paid the right amount and prevents you from getting a debt that you need to pay back.

You must tell us if:



- your rent costs change
- you move house
- your income changes
- your relationship or marital status changes
- the number of dependent children in your care changes, or
- people move in or out of the house you live in.

How to update your details

The easiest way to tell us about changes is with your Centrelink online account through myGov. If you don't have a myGov or Centrelink online account, you can create one today.

You can also tell us in English by:

- calling our self service line on **136 240**
- calling us on your main payment number
- visiting a service centre.

Rent Assistance reviews

We may review your rent details to check they're up to date. We will send you a letter if you're selected for a review.

As part of the review, you need to confirm or update your rent details. Your Rent Assistance will stop if you don't confirm or update your details by the due date on the review letter.

Confirming your details with a Rent Certificate

We may ask you to verify your accommodation details by completing a Rent Certificate. You need to provide a copy of your lease or tenancy agreement, or get your landlord to sign the certificate to confirm your rent details are correct. If you don't complete the Rent Certificate by the due date, your Rent Assistance will stop.

We will send you a Rent Certificate in the mail if you need to complete one.

For more information

- go to humanservices.gov.au/rentassistance for more information in English
- go to humanservices.gov.au/yourlanguage where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call the Translating and Interpreting Service (TIS National) on **131 450** to speak with us in your language about Medicare and Child Support payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for an early release of some super and to make an application with regard to your particular circumstances.