



Temporary Protection Visa arde Safe Haven Enterprise Visa dóroya óll ólla Special Benefit

Zodi tuáñre Temporary Protection Visa (TPV) yá Safe Haven Enterprise Visa (SHEV) uggwá bokcíc goráza, tuñí ar Status Resolution Support Services ór thiañ háñsil gorí nofaríba. Mogor, tuñí Special Benefit daabi gorít faro, zodi tuñí thiañ foisá loi bicí dukkót foro. Tuñí Special Benefit ólla laayek óiba zodi tuáñrtu (arde tuáñr pathnár ottú) \$5000 óttu áro hom faní thiañ táke ar tuáñre tuñí solai bélla arde fémlir lá hamani kefáya noó. Zodi tuáñrtu fua uggwá táke, tuñí fémlir thiañ ókkol ó daabi gorí faribá.

Special Benefit kengóri daabi goríba.

Añáralói taaluk goró, yá tuáñr hédmot douyattú fusár goró añáralói thaim (epuáinmen) uggwá banai bélla. Añára maana hotá báñgi douya ekzon entezam gorí fajjourn zodi tuáñrtu ekzon lage.

Tuáñre thiañ di faribóu tuñí TPV/SHEV faiyó dé édin loti lékin tuáñrtu añára ré zana foribóu tuáñrtu ekkú din e Special Benefit daabi goittóu mone hoór, noóile tuñí thiañ diya uggwá árai félait faro.

1. Añáráre zano tuáñrtu Special Benefit uggwá daabi goittóu mone hoór

Tuñí tuáñr erada ré rejisthar gorí faribá tuáñr myGov ekoon ór torfóttu daabi gorí bélla yá:

- **132 850** ót koól goró añáralói Ingilíc ót hotá hoibélla
- **131 202** ót koól goró uggwá dunú zuban mahér dé hédmoti ofísar uggwá lói hotá hoibélla tuáñr zuban ot.
- Tuáñr elakar Refugee and Asylum Seeker Team ór hañsé zoo, yá
- Tuáñr sóbse hañsé hédmot senthár ót zoo.

Tuñí daabi gán fura gorífaribá telifún ór uore, súal or zuab ókkol di, yáto habos or fórom ekkán tuáñr hañsé defeçái faribóu. Special Benefit ólla daabi fórom gán óre añárar wébsáit humanservices.gov.au/forms óttu yó háñsil gorí faribóu yá añárar hédmot senthár óll ór honó ekkán óttu.

2. Special Benefit daabi goróon

Zodi tuáñrtu Special Benefit daabir habos or fórom táke, tuáñrtu yían óre hámaká fura gorá foribóu ar hédmoti senthár ekkán ót tuáñr hémayoti habosfonna ókkol loi, tuáñr daabir erada rejisthar or 14 din ór bútoe, loiza foribóu. Añára tuáñr thiañdiya tarík fissá gorí fajjourn aijjar tarík fán.

Zodi tuñí telifún ór uore súal ókkol ór zuab do, tuáñr zuab ókkol ór kopí uggwá tuáñr hañsé defeçá zaibou ar tuáñrtu cek gorá foribóu, Customer Declaration fórom sáain gorá foribóu ar 14 din ór bútoe yían óre tuáñr habosfonna ókkol loi hédmot or senthár ekkán ót loizo.

Yián bicí zoruri dé tuñí tuáñr sinno arde hémayoti habosfonna beggín loizo, tuáñr daabir fórom or fúañti, zeén néki:

- tuáñr ImmiCard
- zehonó amón or hósusi ókkol loi fothúr habosfonna, zeén néki paáspúth uggwá, Australíar garír laisén yá Proof of Age Card
- beéng yá baikka kaádh
- beéng ór boiyan ókkol ahéri tin mác ókkol óttu tuñí arde tuáñr pathnár ólla
- Tax File Numbers tuáñr lá arde tuáñr pathnár ólla, yá
- Lease Agreement yá Rent Certificate.

Zodi tuáñtu habosfonna íin no táke añárare zano kiálla hoilé añára modot gorít fari.

Añára tuáñre ciñcí ekkán foóñsái youm zehón tuáñr daabi karwaiyi gorá ói zagói.

Zodi tuñí ciñcí ekkán yá thiañ-diya uggwá gosí fai noó félo, tuáñr daabi tulí diyar 16 din baade, tuáñrtu añárallói taaluk goróon saá.

Zoruri maalumat ókkol:

- Special Benefit háñsil gorá yé, tuáñr hámicár vízar lá laayeki ré, asór gorít fare zodi tuñí ehón SHEV uggwá dóro. Aró maalumat ollá Department of Immigration and Border Protection wébsáit border.gov.au 't háwala goró. Fémlí thiañ-diya ókkol háñsil gorá yé hámicá víza'lla laayeki ré asór nogoríbou zodi tuñí SHEV uggwá dóro.
- Tuáñtu tuñí hamodé zehonó thiañ hámaká elan gorá foribóu kiálla hoilé yián é tuáñr Special Benefit thiañ diya ré homai bóu uggwá dolár-ólla-dolár hísafe. Mesál hísafe, zodi tuñí dui háftat \$100 mujmá hamo, tuáñr thiañ-diya \$100 homi bóu.
- Zodi tuáñrtu fua uggwá yá fuain táke, tuáñrtu fémlí thiañ-diya ókkol daabi gorá foribóu zehón tuñí Special Benefit daabi goró.
- Tuáñr hañsé Health Care Card ekkán foóñsá zaibou, ziyán é tuáñre óostá dabai faibellá gorí dibou Pharmaceutical Benefits Scheme ór andhár ót. Tuñí aró oinno riaayot ókkol fait faro, zeén néki pabilík solafírar hósá ókkol, lékin yián estéit arde terotorí hókumot ókkol ór bútoe bodolit fare, ótolla tuáñrtu cek gorá foribóu tuáñr lá ki asé.
- Zodi tuñí ham tuai faro añára jobactive douya uggwá lói taaluk gorái diyoyoum ham tuai faite modot goríbélla. Tuáñrtu hórkot ókkol fura gorá foribóu ziyán tuáñr douya ye banai diyé yáto tuáñr Special Benefit thiañ diya homgorá zait fare. Tuñí fura-thaim forínna fua ói nofaríba tuáñr jobactive douyar ejazot sára.
- Zodi tuñí maana boóudhín ar/yá tákibar zaga foo, yá honó kisím ór hémayot, yián é tuáñr diya ré homai bóu.
- Tuáñrtu fottí 13 háftat nozorsáani uggwá fura gorá foribóu ar tuáñrtu hámaká ahéri tin mác ór beéng ór boiyan ókkol diya foribóu tuáñr lá arde tuáñr pathnár ólla beéng ekóon beggún ór, Australía arde baáror duní án. Tuñí nozorsáani yián onláin ot fura gorí faribá myGov lói, yá ekkán habos or fórom or zoriya. Zodi tuñí soktó thiañ foisár hotho foo, tuáñr háalot

ókkol óre mocuwara goríbélla añáralloí taaluk goró. Añára tuáñre zanai yóum zodi tuñí oinno honó modot fai faro ar cómají hamgoróya ekzon loi dahá goríbélla entezam goijjóum.

Tuáñrtu añárare zana foribóu zodi tuñí:

- tuáñr thíkana, telifún yá taaluk or tofsil bodolo
- tuáñr beéng ór tofsil bodolo
- noya ricta uggwá cúru goró yá tuáñr pathnár óttu alok ó
- tuáñr dekbál ot fua uggwá góille yá neillé
- ham ekkán foo, ham rukíza yá amodonit bodola ó
- fura milai toiyar aséde thiañ \$5000 óttu áro bicí ó
- tuáñr thaim-luwa bodola fore
- Australíattú neeli bélla plan goró
- tuáñr víza yá eçé-tákar háalot bodolo
- tuáñr háalot ókkol ot oinno tobdili ókkol ó, zeén néki fémlí yá góror bútoror maramari loot faazar, fémlir manúic uggwá ziyól ót foijjé, yá tuáñr pathnár óttu alok óigiyóí biaram or duara.

Tuáñr zuban ot aró maalumát ókkol ólla:

- **humanservices.gov.au/yourlanguage** ot zoo zeçé tuñí forí, fúni faribá, yá oinno zuban ókkol ót sugé saái faribá
- **131 202** koól goró
- Hédmot or senthár ot zoo.

Nuth: Tuáñr gór or fún ottu '13' nombór ót Australía zehonó zagattú koól ókkol goróon foisár reith ekku dhoilla. Reith yán bodolit fare elakar dam loi sailé ar telifún hédmot douya ókkol ór bútoe yó bodolit fare. Tuáñr gór or fún ottú '1800' nombór koól ókkol maana. Pabilík arde mubáil fún koól ókkol thaim diya óit fare ar reith bicí lói foisá haçit fare.



Special Benefit for Temporary Protection Visa and Safe Haven Enterprise Visa holders

If you have been granted a Temporary Protection Visa (TPV) or a Safe Haven Enterprise Visa (SHEV), you will no longer be able to receive the Status Resolution Support Services payment. However, you may be able to claim Special Benefit if you are in financial hardship. You will be eligible for Special Benefit if you (and your partner) have less than \$5000 in liquid funds and are not earning enough income to support yourself and your family. If you have a child or children, you can also claim family payments.

How to claim Special Benefit

Contact us, or ask your service provider to make an appointment with us. We can arrange a free interpreter if you need one.

You can be paid from the day you get your TPV/SHEV but you need to let us know you want to claim Special Benefit on the same day, otherwise you may miss out on a payment.

1. Let us know you want to claim Special Benefit

You can register your intent to claim through your myGov account or:

- call **132 850** to speak to us in English
- call **131 202** to speak with a skilled bilingual service officer in your language
- visit your local Refugee and Asylum Seeker Team, or
- visit your nearest service centre.

You can complete the claim by answering questions over the phone, or a paper form can be sent to you. The claim form for Special Benefit can also be obtained from our website at humanservices.gov.au/forms or from one of our service centres.

2. Claiming Special Benefit

If you have a Special Benefit paper claim form, you must complete it and take it to a service centre with your supporting documents within 14 days of registering your intent to claim. We can backdate your payments to this date.

If you answer the questions over the phone, you will be sent a copy of your answers and you will need to check them, sign the Customer Declaration form and take it to a service centre with your documents within 14 days.

It is important that you bring all your identity and supporting documents with your claim form such as:

- your ImmiCard
- any photographic document with security features, such as a passport, an Australian driver licence or Proof of Age Card
- a bank or credit card

- bank statements from the last three months for you and your partner
- Tax File Numbers for you and your partner, or
- Lease Agreement or Rent Certificate.

If you don't have these documents let us know as we may be able to help.

We will send you a letter when your claim has been processed.

If you have not received a letter or a payment after 16 days from when you lodged your claim, you should contact us.

Important information:

- Receiving Special Benefit may affect your eligibility for a permanent visa if you currently hold a SHEV. Refer to the Department of Immigration and Border Protection website at border.gov.au for more information. Receiving family payments will not affect your eligibility for a permanent visa if you hold a SHEV.
- You must declare any money you earn as this will reduce your Special Benefit payment on a dollar-for-dollar basis. For example, if you earn \$100 gross income in a fortnight, your payment will reduce by \$100.
- If you have a child or children, you need to claim for family payments when you claim Special Benefit.
- You will be sent a Health Care Card, which gives you access to cheaper medicines under the Pharmaceutical Benefits Scheme. You may also get other concessions, such as public transport costs, but this may vary between state and territory governments, so you should check what is available to you.
- If you are able to look for work we will link you to a jobactive provider to help you find work. You must complete the activities set out by your provider or your Special Benefit payments may be reduced. You cannot be a full-time student without the approval of your jobactive provider.
- If you receive free board and/or lodging, or any kind of support, this will reduce your payment.
- You will need to complete a review every 13 weeks and you must provide the last three months of bank statements for you and your partner for all bank accounts, both in Australia and overseas. You can complete this review online with myGov, or via a paper form. If you are experiencing severe financial hardship, contact us to discuss your circumstances. We will let you know if you can get any other assistance and arrange for you to see a social worker.

You need to let us know if you:

- change your address, telephone or contact details
- change your bank details
- start a new relationship or separate from your partner
- have a child enter or leave your care

- get a job, stop working or have a change of income
- have combined readily available funds of more than \$5000
- have to change your appointment
- are planning to leave Australia
- change your visa or residency status
- have other changes in your circumstances, such as experiencing family or domestic violence, have a family member imprisoned, or become separated from your partner due to illness.

For more information in your language:

- go to **humanservices.gov.au/yourlanguage** where you can read, listen to, or watch information in other languages
- call **131 202**
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.