



Australians returning – still overseas

If you're an Australian citizen or permanent resident returning from overseas, you may be eligible for government payments and other support.

THE EASIEST WAY TO CLAIM ONE OF OUR PAYMENTS IS ONLINE.

Usually a person must be in Australia when they claim. However, we may accept your claim while you're overseas if you'll be eligible when you return to Australia.

To start a claim you need a myGov account. If you don't have one go to my.gov.au

We'll confirm your identity in person later.

Centrelink payments and concessions

We have a wide range of payments to help people based on their individual or family circumstances.

To find out what you may be eligible for go to servicesaustralia.gov.au/servicefinder

If you need help you can call +613 6222 3455, Monday to Friday 8 am to 5 pm AEST.

You may be able to call us for help with Centrelink using one of the free call numbers listed in the table on page 2.

Health care

You may be eligible for Medicare. Medicare can help you with the cost of seeing a doctor, getting medicines and mental health care.

For more information go to servicesaustralia.gov.au/medicare or call +612 8633 3284, Monday to Friday 9 am to 5 pm AEST.

Child Support

We can give you information about financial help and wellbeing support for families who are separated or going through separation.

For more information, go to servicesaustralia.gov.au/childsupport or call +61 131 272 Monday to Friday 8:30 am to 4:45 pm AEST.



Social work services

Our social workers can help you with short-term counselling, information and referrals to support services.

For more information go to servicesaustralia.gov.au/socialwork or call +613 6222 3455, Monday to Friday 8 am to 5 pm AEST and ask to speak to a social worker.

Information in your language

If you need to speak to us in your language, call the numbers listed and ask for an interpreter. We provide them free of charge.

To read, listen to or watch information in your language go to servicesaustralia.gov.au/yourlanguage

CENTRELINK—INTERNATIONAL FREE CALL NUMBERS

Use one of our free call numbers if you're outside Australia and need help with your Centrelink payment.

Call these numbers Monday to Friday 8 am to 5 pm AEST.

Austria	0800 295 165
Canada	1888 2557 493
China (north)—Includes the provinces of Beijing, Tianjin, Hebei, Shanxi, Inner Mongolia, Heilongjiang, Liaoning, Jilin, Shandong and Henan.	10 800 6100 427
China (all other provinces)	10 800 2611 309
Denmark	8088 3556
Germany	0800 1802 482
Greece	0080 0611 26209
India	000 800 61 01098
Indonesia	001 803 61 035
Ireland	1800 200 333
Italy	800 781 977
Korea, Republic of	003 081 32326
Netherlands	0800 0224 364
New Zealand	0800 441 248

Philippines	1800 1611 0046
Poland	00800 6111 220
Portugal	800 861 122
Singapore	800 6167 015
Spain	900 951 547
Thailand	001 800 611 4136
Turkey	00 800 6190 5703
United Arab Emirates	800 061 04319
United Kingdom	0800 1695 865
United States of America	1866 3433 086

**Calls to these numbers are not free.
Calls from mobile phones may cost more.**

Centrelink—all other countries
Use this number if either:

- you're calling from a country not listed above
- the international numbers listed are not available.

+613 6222 3455
Monday to Friday
8 am to 5 pm AEST

Medicare
+612 8633 3284
Monday to Friday
9 am to 5 pm AEST

Child Support
+61 131 272
Monday to Friday
8:30 am to 4:45 pm AEST